Frequently Asked Questions

Visa and Passport Registrations

(As of 12/11/2026)

Please continue to monitor our website
as consular procedures may change from time to time.

All the documents stipulated in the list of requirements must be submitted.
We cannot process visa applications with an incomplete set of documents.

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1. General Information

Q1) Where can I find the requirements list?

Please visit our Visa Information page (2. Requirements) and select the requirements list that matches your situation. Requirements vary depending on the following:

- **Purpose of Visit**
- **Type of Accommodation**
- **Nationality**

Notes:

- You may be requested to provide additional documents. (See **Q33**)
- For document processing purposes, we kindly ask for your cooperation in using standard A4 paper instead of US Letter size.

Q2) When should I start the process?

You can start the process 3 months prior to your departure date **by securing an appointment through our online booking system.** (See **Q4 & 11**)

ATTENTION: Please do not book too early!

The visa is valid for 3 months. **We cannot accept your application if your intended departure date is more than 3 months away**, as the visa would expire before your entry date.

Q3) How long does it take to get a visa?

(A) Visa

It normally takes 3 or 5 business days **from the date of acceptance** depending on your nationality and circumstances. **However, please start the process well in advance of your anticipated travel date because it may take a while for you to secure an appointment or the process may require additional confirmation** such as submission of additional documents, an interview and inquiries. There is no priority service.

(B) Qatari Passport Registrations for Visa Waiver

It normally takes 2 business days. **There is no priority service.** (See **Q22-29**)

Q4) What is the validity of visa?

A Single-Entry Visa is valid for 3 months from the date of issuance. You must enter Japan within this 3-month window, on or before the date of expiry (Japan Standard Time). The “Date of Issue” and “Date of Expiry” are printed on the visa sticker. (See **Q2 & 6**)

Q5) Can I extend the visa validity?

No. The validity of a visa cannot be extended. If your visa expires and you still wish to travel, you must submit a new application with a new appointment.

Q6) How many days can I stay in Japan?

The number of days you can stay in Japan is printed as “Duration of Stay” on your visa. For example, if the duration of stay is stipulated as 15 days on your visa, you can stay in Japan up to 15 days.

(A) Short-Term Stay Visas

A Short-Term Stay Visa allows you to stay for **up to 90 days** for purposes such as tourism, business or visiting friends and relatives. **You are not permitted to engage in any paid activities**.

(B) Long-Term Stay Visas

Long-Term Stay Visas allow you to stay in Japan for **more than 90 days and/or engage in paid work**, **depending on the status indicated on your Certificate of Eligibility** (See **Q19-21**)

Q7) How much is the visa fee?

Visa fees differ by nationality. Please check the specific fee details on our Visa Fees page. **The exact fee must be paid in CASH upon passport collection.**

Q8) Can I apply for a visa on behalf of my family, friends or work colleagues etc.?

Yes. A representative may apply for a visa, collect a passport or drop-off a passport on behalf of the applicant. The following documents are required:

- Family Member: Copies of marriage or birth certificates.
- Non-Family Proxy: An authorisation letter.

Please see Q18 & 31 regarding the requirements for dependants.

Q9) Can I apply for a visa on behalf of a family member living outside Qatar?

No. We only accept applications made by residents who reside in Qatar (QID holders). Visa Applications must be made only at the place of your residence or in your home country.

Q10) Can I apply for a visa or register my passport online?

(A) Visa

No. Visa applications must be made in person at the embassy by appointment. (**Q11**)

(B) Qatari Passport Registrations for Visa Waiver

Yes. There are two ways to register your passport. The registration can be made either in person or online through JAVES (Japan Visa Exemption System). (See **Q22-29**)

Q11) Do I have to make an appointment to visit the embassy?

Yes. You need to book an appointment to visit the embassy for certain procedures. Please refer to the table below for details.

Notes:

- **Appointments must only be made through the online booking system.**
- **We cannot provide information or respond to enquiries regarding appointment availability beyond what is shown online.**
- **You cannot book an appointment if your intended departure date is more than 3 months away.**
- The appointment system allocate time slots on a first-come-first-served basis.
- Available time slots are limited and there is no guarantee that your first choice is available.
- Appointments can be booked up to 4 weeks in advance.
- **New slots open every 31 days.**
- Please refer to our **Online Booking System** page for further details.

	Purpose	Appointment
1	Visa Application	**Required**
2	Passport Registration for Visa Waiver made in person at Embassy	**Required**
3	Passport Registration for Visa Waiver made ONLINE / JAVES	**X**
4	Visa Transfer	**Required**
5	Visa Inquiry	**Required**
6	Passport Collection (10:00 -15:00 / Ramadan 10:00 -13:30)	**X**
7	Passport Drop-off (7:30 -15:00 / Ramadan 8:30 -13:30)	**X**

Q12) How can I cancel my appointment?

- Please **send us a cancellation request via email**, as appointments cannot be cancelled online. Kindly ensure you cancel any appointment you are unable to attend.
- **No-show will affect your ability to make future bookings.**

Q13) Why has my appointment been cancelled?

Appointments will be automatically cancelled if the system detects certain irregular actions, as listed under "ATTENTION" section on the online booking page.

Q14) What can I do if I cannot leave my passport at the embassy?

We normally retain your passport for 3 or 5 business days. However, **if you are unable to leave it with us, we can return it to you temporarily provided that you resubmit it at a later date for 1 business day.** Please follow the below procedures.

(1) **Submit passport** during application.
(2) **Passport returned** after registration.
(3) **Resubmit passport** on a later date (7:30-15:00).
(4) **Collect passport** the next business day (10:00-15:00)

Important Notice regarding Passport Drop-off Deadlines:

Please note that you must resubmit your passport at least 1-2 working days before your scheduled travel date. This is because visa issuance requires overnight processing. **If your intended travel date passes and your passport has not been resubmitted within this timeframe, your visa application will be automatically withdrawn.** Consequently, should you still plan to visit Japan after a withdrawal, you will be required to book a new appointment and submit a brand-new visa application.

Q15) Can I add more documents after my application has been accepted?

No. You cannot add any documents once your application is accepted. The decision on your application will be made based on the submitted documents.

Q16) Can I apply for a Multiple Entry Visa?

Nationals of designated countries who meet the criteria listed on our website are eligible to apply for a Multiple-Entry Visa. Please refer to the Multiple-Entry Visa and Visa Fee for further details.

Q17) How can I transfer my valid visa to my new passport?

- **The visa transfer is accepted only when there is no change to your personal particulars** and only your passport number has changed. For example, **if your new passport is issued under a different name, the existing multiple-entry visa must be cancelled, and you will need to submit a new application with a new appointment.**
- Please book an appointment and visit us with the following documents. (The processing time is 1 business day. There is no charge.)
  (1) Application Form for Visa Transfer
  (2) Old Passport
  (3) New Passport
- Qatari Visa Waiver Stickers cannot be transferred. Your new passport must be registered with a new application.

Q18) Who can I guarantee? (Who can apply as a dependant?)

- As the principal applicant, you can act as the financial guarantor for **your family members**, typically your spouse and children, **who reside in Qatar** by submitting official proof of kinship.
- For Single-Entry visa applications, you may also become a guarantor for your parents and siblings; however, this is not allowed when applying for a Multiple-Entry visa.

Note:

Each dependant must submit their own individual requirements. For details of requirements, please see **Q31**.

Q19) I am going to Japan to study/work in Japan. What type of visa should I apply for?

- Please refer to the table below to confirm your status, then proceed to **Q6 and Q20-21**.
- We have no information on jobs in Japan nor do we issue visas for the purpose of job hunting.

	Duration	Type of Activity	Certificate of Eligibility (COE)	Type of Visa
1	**Over 90 days**	All Activities	**Required** See **Q6 & Q20-21**	Long-Term Stay Visa
2	**Up to 90 days**	Paid Work (Income-earning)	**Required** See **Q6 & Q20-21**	
		NO Paid Work (No income-earning)	Not Required	Short-Term Stay Visa (2) BUSINESS Affairs / CONFERENCE
		Short-Term Study	Not Required	Short-Term Stay Visa (5) STUDY

Q20) What is Certificate of Eligibility (COE) and how can I get it?

- **The Certificate of Eligibility (COE) is an official document issued by the Immigration Services Agency of Japan (Ministry of Justice),** which certifies that you meet the requirements for a long-term visa.
- **Before you apply for a visa, your sponsor in Japan (e.g., your employer or school) must apply for and obtain your COE on your behalf through a regional Immigration Office.**
- **Please contact your sponsor in Japan or the Immigration Services Agency of Japan for further details regarding the COE application process.**
- The validity period of a COE is 3 months.
- **Possession of a Certificate of Eligibility (COE) does not guarantee the issuance of a visa or entry into Japan.**

Please review the guidelines for receiving and submitting your Certificate of Eligibility (COE).

(1) A COE is officially issued as either:
- an e-mail notification (digital COE).
- a physical paper certificate (A5 size).

(2) Once the certificate is issued, your sponsor in Japan will forward it to you via:
- email (for a digital COE).
- post (for a physical paper COE).

(3) For your visa application, you can submit any of the following:
- a printout of the digitally issued COE e-mail.
- the original paper COE.

Q21) I have received my Certificate of Eligibility. What should I do next?

Once you receive the COE from your sponsor in Japan, please book an appointment and visit us with all the required documents. The list of requirements can be found on our website under:

(3) WORK (Long-Term Stay / COE Holder)
(4) STUDY (Long-Term Stay / COE Holder)

Note:

Please contact us for the requirements for other categories.

2. For Qatari Nationals

Q22) What is the procedure for Qatari Nationals?

Please check the table below.

Duration of Stay	Activity	Procedure
Up to 30 days	Tourism	**Visa Waiver Passport Registration** **IMPORTANT** **JAVES Processing Time**
	Short-Term Study	
	Business (No income-earning)	
	Business (Income-earning)	(3) WORK with COE (See **Q6 & Q20-21**)
31 - 90 days	Tourism	Short-Term Stay Visa (1) TOURISM
	Business (No income-earning)	Short-Term Stay Visa (2) BUSINESS Affairs / CONFERENCE
	Short-Term Study	Short-Term Stay Visa (5) Short-Term STUDY
Over 90 days	**All Activities**	Long-Term Stay Visa *Application with COE required (See **Q6 & Q20-21**)
Regardless of the duration	Work with Certificate of Eligibility	(3) WORK with COE (See **Q6 & Q20-21**)
	Study with Certificate of Eligibility	(4) STUDY with COE (See **Q6 & Q20-21**)
Special/Diplomatic Passport Holders	**Up to 90 days**	No Registration or Visa is required. (See **Q29**)

Q23) What is Visa Waiver Passport Registration?

This arrangement allows Qatari nationals to enter and stay in Japan for short-term purposes (such as tourism and business) for up to 30 days per visit, simply by registering their e-Passports. Once registered, multiple entries are permitted during the validity period.

- The registration is **valid for 3 years or until your passport expires** (whichever comes first).
- **During this period**, you can travel to Japan **multiple times**, provided each stay does not exceed 30 days. **There is no need to register your passport for every trip**.
- **Once the registration expires, you must register again.**
- **If you renew your passport, you must register the new one.**
- The process takes 2 business days: JAVES Processing Time
- For further details, please visit the MOFA Japan website.

Q24) How can I register my passport?

There are two ways to register your passport:

(A) Online through the JAVES (Japan Visa Exemption System)

(B) In Person at the Embassy (requires an appointment)

Q25) How do I know my passport has been registered and what should I do at the airport?

(A) Registration made Online through the JAVES

- You will receive a "**Visa Exemption Registration Notice**" email from the JAVES system.
- At the check-in counter, please **display the notification email on your mobile device**. (**Screenshots and printouts are not accepted.** The notice must be shown **LIVE** on your device to verify the real-time countdown timer, which confirms its authenticity.)

IMPORTANT

- **When a third party (proxy) applies on your behalf,** please ensure that **your personal email address and contact details are entered**, not those of the representative.
- **If a third party (proxy) has applied on your behalf, please follow these steps.**
  (1) Obtain the QR code from your proxy, either as a PDF or a printed copy.
  (2) Scan the QR code with your device.
  (3) Log in by entering your "passport number" and "date of birth".
  (4) Display the "Visa Exempt. Reg. Notice" on your device at the check-in counter.
- **Please refer to the JAVES FAQ for more details.** (The FAQ page covers both eVISA and JAVES. Please **scroll down to find the JAVES section**.)

(B) Registration made in Person at the Embassy

- A registration **sticker** and a **date stamp** will be placed in your passport.
- Please present the page with the sticker and stamp at the check-in counter.

Q26) What should I do if I'm staying in Japan for longer than 30 days?

If you want to stay in Japan for more than 30 days for tourism etc., please apply for a Single Entry Visa.

Q27) What should I do if I'm staying in Japan for the purpose of work or study?

If you are staying in Japan for longer than 90 days and/or for the purpose of Work/Study, you must apply for a Long-Term Stay Visa. Please see **Q6 & Q20-21**.

Q28) I have a Special/Diplomatic passport. Do I have to apply for a visa?

Special/Diplomatic Passport Holders are eligible to enter Japan and stay there up to 90 days without obtaining a visa or registering their passport. (NO Passport Registration or Visa is required if you hold a Special/Diplomatic passport.) Please refer to the MOFA Japan page for further details.

Q29) I want to bring my domestic worker (e.g., maid, driver) to Japan together with my family. What documents should I submit?

Please proceed to **Q39** for details on the employment certificate you need to prepare. For other requirements, please email us at eojqatar@dh.mofa.go.jp.

3. Requirements

Q30) Where can I find forms such as Application Forms?

ATTENTION!
2 Application Forms and 2 Photos are required if you are a national of:
Russia, Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Tajikistan, Turkmenistan, Ukraine and **Uzbekistan.**

- Forms are available on our website: Visa Information > 3. Forms
- All forms can be handwritten or typed **except the signature**.
- **A wet signature is required. (A digital signature is not acceptable).**
- A parent is eligible to sign for minor applicants.
- Please sign your forms before submitting your documents.
- Please attach your photo **with glue** before submitting your documents.
- **Please do not use staples**. All staples must be removed before the submission.

Q31) What are the requirements for dependants (spouse/children)?

To act as their guarantor, you must submit the Family Entry Request Form along with photocopies of the marriage and birth certificates.

- Family Entry Request Form (Guarantee Letter for Family)

(A) Individual Documents (Mandatory for each applicant)

- ☐ Application Form (A parent may sign for minors.)
- ☐ Original Passport
- ☐ Passport Copy
- ☐ QID Copy
- ☐ Marriage/Birth Certificate Copy (to verify family relationships to the Guarantor)
- ☐ Flight Booking Information (if flights are booked individually)

(B) Common Family Documents (One set per family)

A single set of these documents is sufficient for the entire family. There is no need to submit multiple copies of the same documents.

- ☐ Guarantor's Employee Certificate
- ☐ Guarantor's Bank Documents
- ☐ Flight Booking Information (if flights are booked together for the whole family)
- ☐ Hotel Booking Information
- ☐ Travel Itinerary (Schedule)
- ☐ Family Entry Request Form (Guarantee Letter for Family)

For school trip, please see **Q32**.

Q32) What are the requirements for a school trip?

- Please ask your school to contact us first. There are specific documents that the school needs to provide. We will coordinate directly with them and provide the official requirements list.
- Required documents vary depending on the circumstances. However, for your reference, please be aware in advance that the following documents are mandatory for each applicant:
  - ☐ Application Form (A parent may sign for minors.)
  - ☐ Original Passport
  - ☐ Passport Copy
  - ☐ QID Copy

  <For Minor Applicants>
  - ☐ Family Entry Request Form (Guarantee Letter for Family)
  - ☐ Passport Copy of the Guarantor
  - ☐ Birth Certificate Copy (to verify family relationships to the Guarantor)

Q33) Why was I asked to provide additional documents?

Each applicant has different conditions and circumstances. Therefore, sometimes we become aware that additional information will be required only after your application has been accepted. If you do not submit the additional documents we ask for, the review of documents cannot be processed any further and you will not be able to get the visa.

Q34) Can I get my submitted documents back?

Unfortunately, we are unable to return any documents once your application has been accepted.

3-1 Employment Certificate-

Q35) What kind of certificate should I submit?

Please ensure that your Employment Certificate meets the following requirements:

- **The certificate must contain all information stipulated in specific requirements list**, as the requirements vary depending on the purpose of your visit.
- The certificate must be **addressed to the Embassy of Japan**.
- The certificate must be an **original hard copy**.
- The certificate must be issued **within 1 month prior to the application date**.
- The certificate must be appropriately authorised as stipulated in the requirements list. (Please proceed to **Q36-37** for details on the authorised signatories.)
- A copy of the Establishment/Computer Card (both sides) must be attached if you are employed by a small-to-medium enterprise (SME).

Q36) Who can sign the certificate?

- **Only an authorised signatory listed on the Established/Computer Card can sign the letter.**
- The signer's actual job title must be explicitly stated (e.g., "HR Manager", "General Manager", or "Managing Director"). Generic titles such as "Authorised Signatory" is NOT acceptable.
- Please ensure the letter includes the following information for the authorised signatory:

Example	
1. **Wet Seal** (Company Stamp) 2. **Wet Signature** (Handwritten Signature) **3. Printed Full Name** 4. **Printed Job Title** (Generic titles such as "Authorised Signatory" is NOT acceptable.)	Brian Smith Brian Smith HR Manager ABC Company

Q37) I am the authorised signatory. Can I issue the certificate for myself?

- No. You cannot issue a certificate for yourself. Please ask another authorised signatory to issue it for you.
- If there is no other authorised signatory, another director, shareholder or a designated representative may be able to sign the certificate. In this case, please also submit a copy of their QID and/or passport for signature verification.

Q38) I am a dependant travelling without my guarantor. Since I cannot provide my own Employment Certificate or bank statements, what should I do?

- Please submit the Employment Certificate and bank statements of your guarantor instead.
- You must also submit Family Entry Request Form (Guarantee Letter for Family).
- Please review **Q31** for more information.

Q39) I want to travel with my domestic worker (e.g., maid, driver) together with my family. What type of certificate should I prepare?

- The sponsor must issue and sign an official Employment Certificate for the domestic worker.
- The certificate must include the following information:
  - ☐ Full Name
  - ☐ Nationality
  - ☐ Passport No.
  - ☐ Position/Job Title
  - ☐ Joining Date (**DAY**/Month/Year)
  - ☐ Purpose of Visit
  - ☐ Duration of Visit
  - ☐ Monthly Salary
  - ☐ **The following mandatory statements:**
    a) **"The applicant will return to Qatar."**
    b) **"All travel expenses will be borne by the sponsor."**
  - ☐ Sponsor's Full Name
  - ☐ Sponsor's Wet Signature
- Please contact us at eojqatar@dh.mofa.go.jp to obtain the complete list of requirements.
- Please also review **Q29** for your reference.

3-2 Bank Documents

ATTENTION: Unacceptable Documents

The following documents are NOT acceptable as proof of financial sufficient funds:

- **Balance Certificates** (Letters showing only the current total balance)
- **Salary Certificates** (Employment letters stating your salary)
- **Salary Transfer Certificates** (Letters confirming only salary credits/deposits)
- **Pay-slips** (Monthly salary slips)

Q40) What kind of documents should I submit to show my financial situation?

- Please provide your **official bank account statement** showing your financial history.
- Financial documents are divided into two categories:
  (A) SALARY Information (Mandatory)
  (B) SAVINGS Information (If applicable)
  ***If your savings are NOT held in your (A) SALARY Information, both (A) and (B) are required.**

(A) SALARY Information (Mandatory)

You must provide **authorised bank statements** for the specific account where your salary is credited.

- ☐ Statements must reflect **6 monthly salary deposits**.
- ☐ Statements must be **original**.
- ☐ Statements must be **authorised** either manually or digitally.
- ☐ The validity of the statements is **1 week**.

(B) SAVINGS Information (If applicable)

You must provide **Bank statements or transaction records** for additional accounts where your funds are held. **These documents are mandatory if your savings are NOT held in (A). Please review Q44 & 45 carefully for more details.**

- ☐ Statements or transaction records **covering the last 6 months** must be submitted for any other accounts in Qatar and/or your home country.
- ☐ The documents issued by **banks in Qatar must be authorised (original)**.
- ☐ The documents issued by **banks outside of Qatar may not require authorisation**. In such cases, printed screenshots of transactions from banking apps may be acceptable.
- ☐ The validity of these documents is **1 week.**

Q41) Why do I have to submit bank information?

It is to examine your financial situation; to confirm salary payments (6 times at least) and to see how financially stable you have been etc.

Q42) How much should I have in my account?

We do not set any specific amount as circumstances vary depending on applicants and so many issues such as salary and how stable the account has been maintained are reviewed and taken into consideration for the decision.

Q43) Can I submit e-Statements?

We only accept e-Statements as valid documents if they are digitally certified. Documents without proper authorisation cannot be accepted, even if generated directly from a banking app.

Q44) I have some savings in my home country. Can I submit the documents?

- Yes. Please submit **bank statements and/or transaction records** for the last 6 months.
- If official documents are not available, **printed screenshots of your transaction history from a banking app are also acceptable**.
- Bank information from your home country does not have to be authorised if not available.
- **1 week of the validity period remains the same.**

Q45) The bank in my home country only issues statements to cover the period of 3 months. What should I do?

- Screenshots of transaction records from your Bank App are acceptable to fill the missing period.
- Please submit your bank statements **plus** screenshots to provide us with a full 6 months of information.
- You can combine bank statements and screenshots of transaction records to cover the period of 6 months.
- **1 week of the validity period remains the same.**
- Please ensure that screenshots contain the following information:
  - ☐ Account Holder's Name
  - ☐ Account Number
  - ☐ Transaction Records
  - ☐ Latest Balance

Example				
From	To	Period	Type of Documents	**Total Period**
01/01/2025	31/03/2025	3 months	Bank Statements	**6 months**
01/04/2025	30/06/2025	3 months	Screenshots of Transaction	

Q46) Can I ask my travelling companion to be my guarantor if I do not have enough funds?

No. Only a family member with sufficient financial capacity who resides in Qatar is eligible to be your guarantor. (Please see **Q18**.)

3-3 Accommodation/Hotel Booking Information

ATTENTION: NO gaps between your bookings!

Your hotel reservations must **cover all nights continuously, with no unbooked dates between your Check-out and Check-in dates**.

	Hotel A	Hotel B	Status
✗	Check-in: 10 Jan Check-out: **15 Jan**	Check-in: **16 Jan** Check-out: 20 Jan	**NOT Accepted**: Unbooked night on 15 Jan.
✓	Check-in: 10 Jan Check-out: **15 Jan**	Check-in: **15 Jan** Check-out: 20 Jan	**Accepted**: All 9 nights are fully covered.

Q47) Do I have to make payments to the hotel?

Proof of payment is not required at the time of your visa application. However, you must provide a valid accommodation booking confirmation so that we can verify the following details (The same requirement applies to Airbnb bookings):

- ☐ Hotel Name
- ☐ Check-in and Check-out Dates
- ☐ **Guest Name(s)** – WARNING: This is frequently omitted.
- ☐ **Number of Guests**

Q48) I am staying at my relative's or friend's house. What documents should I submit?

- ◆ You can access the relevant requirements list via the links below.
- ◆ **Please note that this application requires various documents to be provided by your inviter in Japan. Ensure you check the appropriate list on our website carefully and prepare all necessary documents.**
  - ◆ 1-3) Foreign Residents for Tourism (Staying with Relatives within the Third Degree of Kinship)
  - ◆ 1-4) Foreign Residents for Tourism (Staying with Friends)

If you are **visiting relatives or friends but staying in a hotel**, please prepare your documents in accordance with:

- ◆ 1-2) Foreign Residents for Tourism (Staying in Hotels).

Q49) What should I do if I want to travel by night bus/overnight bus?

Booking Information of the night bus is required. Please submit documents which include the following information:

- ☐ Travel Date
- ☐ Travel Time
- ☐ Passenger Name
- ☐ Place of Departure
- ☐ Place of Arrival

Q50) I am staying at Airbnb, what documents should I submit?

Proof of payment is not required at the time of your visa application. However, you must provide a valid accommodation booking confirmation issued by Airbnb is required. **(**Please see **Q47**.)

3-4 Flight Booking Information-

Q51) Do I have to purchase and submit the flight ticket?

Proof of payment is not required at the time of your visa application. However, you must provide a valid flight booking confirmation so that we can verify the following details:

- ☐ Passenger Name(s)
- ☐ Dates and Times of Departure and Arrival
- ☐ Flight Number
- ☐ Flight Booking Reference(s) / Booking Number(s)

Q52) I am flying to Japan via another country or countries. What flight information should I submit?

Please submit the complete flight information **for your entire journey between Qatar and Japan,** regardless of the number of transit stops you make.

Example

If you are travelling between Qatar and Japan via Dubai and Manila, **you must provide the flight booking information for ALL 6 FLIGHTS** listed below.

Qatar to Japan	(1) Doha to Dubai ➡ (2) Dubai to Manila ➡ (3) Manila to Tokyo
Japan to Qatar	(4) Tokyo to Manila ➡ (5) Manila to Dubai ➡ (6) Dubai to Doha

3-5 Travel Itinerary

Q53) I have not finalised my schedule yet. Do I still need to submit the travel itinerary?

Yes. The Travel Itinerary/Schedule of Stay is a mandatory document for the application.

Q54) How shall I fill out the Travel Itinerary form?

- **You must provide specific details for each day** of your trip, from your arrival date to your departure date, including **the names of the specific locations you plan to visit, the activities you intend to do** and where you will stay.
- **Vague plans with no details**, such as "Sightseeing in Kyoto", "Tour in Osaka", or "Shopping in Tokyo", **are not accepted**. Please review the sample below for your reference.
- You are not required to use our official template if you already have your own comprehensive itinerary format.

	Date	Activity Plan	Contact	Accommodation
✓	2 Aug 25	Exploring Asakusa, visiting Senso-ji Shopping in Ginza and Harajuku	0081-xxx-xxx	ABC Hotel Tokyo 1-2 xxx, xxx…
✓	3 Aug 25	Travel to Kyoto by Shinkansen, visit Kinkaku-ji and Ryuan-ji temples	0081-xxx-xxx	ABC Hotel Kyoto 3-4 xxx, xxx…
✗	4-8 Aug 25	Sightseeing in Osaka	0081-xxx-xxx	ABC Hotel Osaka 5-6 xxx, xxx…

Each day must be listed **separately**.

This entry is too vague.
Specific names of locations and activities must be provided.

4. Passport Collection, Visa Issuance and Rejection

Q55) I cannot come to the embassy on the collection date written on my Collection Receipt.

- You don't have to come on the exact date written on your Passport Collection Receipt. You or your proxy can come for passport collection anytime after the collection date.
- No appointment is required for Passport Collection.
- Please bring the Passport Collection Receipt.

  Collection Hours

  10:00 – 15:00 (Ramadan 10:00 – 13:30)

  Note: Please prepare the exact amount of the fee, if applicable.
- When your passport is collected by a non-family member, your proxy must bring an authorisation letter.

Q56) My application was accepted at the visa counter. Does this mean I can get a visa?

- No. Please be aware that **the acceptance of application at the visa counter does NOT guarantee that your visa will be granted**.
- Once your application is accepted at the visa counter, then your documents will be reviewed by a relevant authority who makes the final decision.

Q57) When and how do I know my result?

- You will only come to know the result at the time of passport collection at the visa counter.
- We will not inform you the result by phone or e-mail or disclose the result during the process.

Q58) Why was my visa application rejected?

- Your application will be rejected if your application did not meet the criteria of visa issuance.
- **We do not disclose the reasons for the rejection nor can we communicate on this matter.**

Q59) What happens if my application is rejected?

You will not be eligible to apply for a visa to Japan for the next 6 months.

Q60) Does my visa guarantee my entry to Japan?

No. A visa is only one of the requirements for the applicant to land in Japan and it does not guarantee entry into Japan. (There is a warning on the visa application form and your signature on the application form means you have accepted this fact.) Even if you have a valid visa, sometimes you will not be given permission to enter Japan. For example, in cases where you cannot properly explain to the immigration officer the activities you plan to engage in after entering Japan.